



Social Media User Agreement

Official City of Pasadena, TX social media platforms are limited public forums, subject to page rules and user agreement policies. Each site welcomes family-friendly comments and posts. *Shares, Likes* and *Follows* by any City of Pasadena, TX profile are not endorsements. Users who submit content to any official City of Pasadena social media platform acknowledge that they have read, understand, and agree to the City's terms and conditions by virtue of such use.

The purpose of this site is to present matters of public interest in the City of Pasadena, Texas concerning the City of Pasadena's programs, events, news stories, photos and matters of emergency management and public safety. We encourage you to submit comments, but please note that this is not a public forum. Resident information or service requests or complaints must be directed to the Mayor's Action Line (713)475-5555 or www.pasadenatx.gov/actionline.

Comments or posts made by users to any social media page under the control of the City of Pasadena will be monitored and while they will not be removed based on their opinion or viewpoint, the City reserves the right to remove comments that include:

1. Comments unrelated to the purpose and topical scope of the page and/or original post
2. Obscenities
3. Sexual content or links to sexual content
4. Personal identifying information or sensitive personal information
5. Incitement to imminent lawless
6. Speech presenting a grave and imminent threat
7. Fighting words
8. True threats
9. Fraud
10. Defamation (libel/slander)
11. Solicitations to commit, or speech integral to, criminal conduct
12. Information that could reasonably compromise public safety
13. Promotion or advertisement in favor of, or in opposition to a political campaign or, political candidate, political organization or ballot proposition
14. Apparent spam
15. Content posted by automatic software programs (i.e., "bots")

16. Information which may interfere or compromise current investigations, police tactics and the safety of police staff and officers
17. Copyrighted material (if posted without the copyright holder's consent)
18. Promotion of commercial services or products

The City may take steps to remove a comment if it falls within one of the foregoing categories. By posting or commenting you agree to these terms of use. You participate at your own risk, and recognize that by posting on this page, you are personally responsible for your comments and any information provided.

The City disclaims liability for advertisements, videos, promoted content, or comments posted by visitors to this page. The responsibility for external content of comments rests solely with the organization or individuals providing them. Any inclusion or exclusion of content or comments does not imply endorsement or opposition by the City or officers.

All content and comments posted to official City of Pasadena, TX social media sites are subject to public disclosure laws. By interacting with any official City of Pasadena, TX social media forum, users acknowledge that this is a limited public forum and acknowledge that their comments are subject to this Social Media User Agreement.

Communications and/or requests made through the City of Pasadena social media sites in no way constitute a legal or official notice. A post or comment on a City of Pasadena social media site requesting public records will not be considered a public records request. All public records requests must be requested in accordance with the Texas Public Information Act and directed to: The City Secretary, P.O. Box 672, Pasadena, Texas 77501 or by email to amueller@pasadenatx.gov. A courtesy form for public information requests can be found on the City of Pasadena's website at: www.pasadenatx.gov/DocumentCenter/View/1092/Public-Information-Request-PDF.

For information or to file complaints or service requests, please call the Mayor's Action Line at (713) 475-5555 or submit online at: www.pasadenatx.gov/actionline

City of Pasadena, TX social media platforms are not monitored for emergency communication. To report an emergency, please call 9-1-1.