



JEFF WAGNER  
MAYOR

## COVID-19 PRECAUTIONARY DEPARTMENT MODIFICATIONS

### ANIMAL CONTROL AND ADOPTION

[MARCH 25, 2020] Under the Harris County *Safe Home/Work Safe* Order, Animal Control and Adoption will be modifying hours, staff, and certain services as follows:

- HOURS are Monday through Friday 8:00 AM to 5:00 PM. Lobby access is by appointment only for adopters and fosters or those with previously-scheduled medical appointments. Only three customers allowed in the lobby at one time. If you do not have an appointment, please call in advance to discuss your needs.
- To adopt or foster, complete an online application. Staff will contact you by phone or email to notify you of approval and schedule an appointment for you to pick up the pet specified in your application.
- Adoption fees have been reduced to \$5 for cats and \$20 for dogs.
- We are unable to facilitate on-site visits with pets. Animals at our shelter can be viewed on PetHarbor.com. Use zip code 77504 to find us.
- We are not accepting ANY cats or dogs unless the animal is critically injured, has bitten a person/animal, or presents an imminent threat to the community. In the event an animal has attacked, a bite report and investigation will be conducted.
- Animal Control Officers will no longer be on patrol, but will respond to emergencies. Shelter phone lines will be open Monday through Friday, 8:00AM to 5:00PM. After hours, contact the police department if you believe a situation involving an animal constitutes an emergency.

These temporary changes are in effect until **until further notice** by order of Harris County and the State of Texas.

Thank you for your cooperation and understanding during this time.

Questions: 281.991.0602

