



## **COVID-19 DEPARTMENT MODIFICATIONS**

# **Wastewater Collection and Wastewater Rehabilitation Department**

[May 20, 2020] Under orders by the State of Texas and Harris County, the Wastewater Collection and Wastewater Rehabilitation Department will be NOT be modifying hours, staff and certain services to the following:

- Office hours will remain to be Monday through Thursday, from 6:30 a.m. to 5:00 p.m. Service calls will be addressed as normal from Monday through Friday, 6:30 a.m. to 5:00 p.m. Emergency On-Call staff will be available, (if needed) from Monday through Thursday, 5:00 p.m. to 6:30 a.m. the following morning, as well as the entire weekend from 5:00 p.m. Friday through 6:30 a.m. the following Monday.
- Till further notice all services will be available during normal office hours.

These temporary changes are in effect until further notice by order of Harris County and the State of Texas.

Thank you for your cooperation and understanding during this time.

**PHONE NUMBER THAT WILL BE ANSWERED DURING THIS TIME**

**713-475-7287**