



COVID-19 PRECAUTIONARY DEPARTMENT MODIFICATIONS

HOUSING DEPARTMENT

[May 8, 2020] The Housing Department will be modifying hours, staff and certain services to the following:

- Housing Department Main Office Lobby Facility will be closed to the public until further notice.
- Housing Department Hours are Monday to Thursday, 9:00 a.m. to 4:00 p.m., and Friday 8:00 a.m. to 12:00 p.m.
- Housing Department will be available via phone, email and by fax.
- Housing Department rental payments for all current program participants will be made to landlords as scheduled monthly.
- Current Housing Choice Voucher Program participants receiving assistance may contact their assigned Housing Coordinator for questions and/or changes in income and concerns regarding their household.
- The Housing Department's Housing Choice Voucher Program waiting list for new assistance is closed at the time.

These temporary changes are in effect until further notice.

Thank you for your cooperation and understanding during this time.

HOUSING DEPARTMENT MAIN NUMBER 713-475-5544

HOUSING DEPARTMENT EMAIL HOUSING@PASADENATX.GOV

HOUSING DEPARTMENT FAX NUMBER 713-920-7941