PASADENA POLICE DEPARTMENT

Semi-Annual Report

JUL-DEC 2024 | ISSUE NO.2

Agency Highlights

2024 Priorities:
Crime Safety,
Service, and Staff



P.A.C.E.

R.A.M.P.

E.O.D.

PASADENA POLICE

ACCREDITED
TEXAS LAW ENFORCEMENT
Texas Police Chiefs Association
FOUNDATION
ACCREDITATION PROGRAM
Law Enforcement Agency

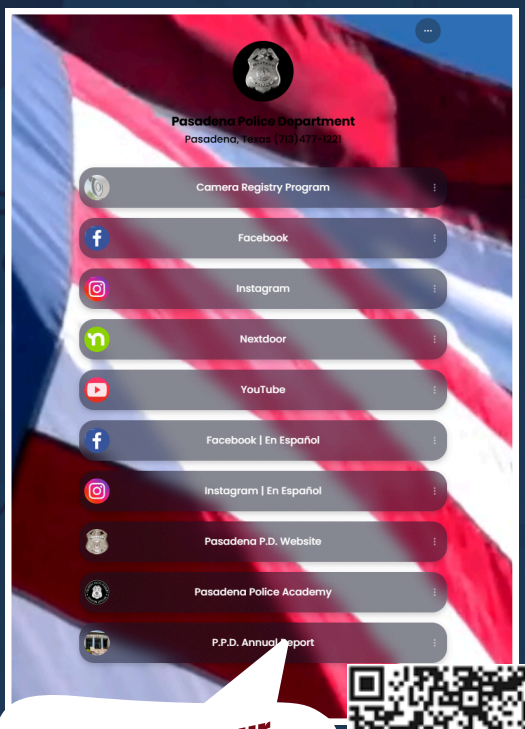


VISIT US

Front Desk:
1201 Davis Street
Pasadena, TX 77506
6:00 am - 6:00 pm

CONNECT WITH US

- Facebook (English): @PasadenaPoliceTx
- Instagram (English): @PasadenaPDTX
- NextDoor: @PasadenaPoliceDepartment1
- YouTube: @PasadenaPoliceDepartment
- Facebook (Español): @PoliciaDePasadena
- Instagram (Español): @PoliciaDePasadena



Check out our Linktree

SCAN QR CODE

DISCLAIMER

The information provided in this Semi-Annual Report is intended solely for general informational purposes.

TABLE OF CONTENTS

1 Introduction
· Mission Statement · Meet the Chief· Current Command Staff

6 About Us

7 Organizational Structure
· Meet Our Department

9 Citywide Crime Statistics

10 Operations Command
· Our Department Through the Decades· Patrol Stats · Pasadena Accreditation and Community Empowerment (P.A.C.E.) · Quality of Life & Community Improvement Units · Field Training Program

17 Investigations Command
· Proactive Policing Unit (P.P.U.) · Gun Crime Task Force · Narcotics Division

21 Collateral Support
· Administrative Personnel· Data Services · Records · Police Dispatch Center · Special Response Group (S.R.G.) · Explosive Ordinance Disposal (E.O.D.)

28 Administrative Command
· Media Relations

30 Pasadena Police Academy
· Police Academy Expansion · Resiliency and Mentorship Program (R.A.M.P.)

33 Special Features
· Awards and Promotions, End of Watch, In Memoriam · Annual Report Team

MISSION STATEMENT

"The mission of the Pasadena Police Department is to prevent harm, reduce crime, and protect the public by developing innovative approaches to crime and traffic safety while remaining committed to forging strong community partnerships."

UNDERSTANDING OUR PARTNERSHIP

The Texas Police Chief's Association

In 2021, the Pasadena Police Department proudly achieved accreditation from the Texas Police Chiefs Association (TPCA) following a rigorous two-year process. This prestigious accreditation underscores our unwavering commitment to the highest law enforcement standards and adherence to 169 professional standards.

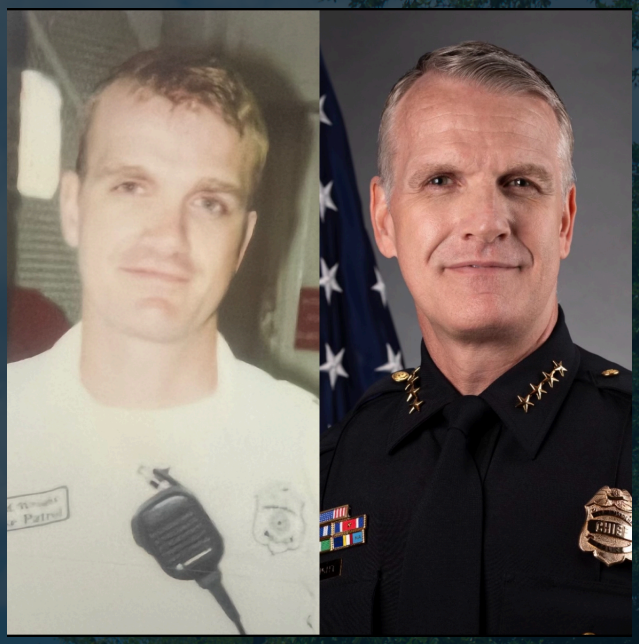
The TPCA, founded in 1958, is dedicated to promoting, encouraging, and advancing the professional development of Chiefs of Police and senior police management personnel across Texas.

As a statewide law enforcement administrator's organization, TPCA addresses critical issues within the criminal justice system both locally and at the state legislature.

Our involvement with TPCA not only aligns us with an organization that champions professional law enforcement administration but also provides us with a platform to influence and contribute to statewide law enforcement policies and practices. By participating in TPCA, the Pasadena Police Department is actively engaged in promoting high ethical standards, professional conduct, and addressing the evolving needs of our community and the state.

This partnership signifies our dedication to continual improvement, professional growth, and our commitment to serving the citizens of Pasadena with integrity, accountability, and excellence.

MEET THE CHIEF



Chief Wright began his career with the Pasadena Police Department in 1991 at the age of 19. Chief Wright grew up in Pasadena, attended PISD schools, and worked several part-time jobs in the city. Waiting tables at the time, he began to seek out bigger opportunities and was initially directed to the city water department, only to find that the position had been filled. Undeterred, he asked about other options and was told the police department was looking for dispatchers. With his foot in the door, he worked hard in dispatch as he awaited the start of a police academy. After a little over four years, Chief Wright, along with a handful of his fellow dispatchers, completed the academy and began their careers as police officers. While reminiscing, Chief Wright described these years as one of the best experiences of his life, akin to winning the lottery because of what an immense opportunity it was to be employed by the police department and later be given the chance to attend the academy.

After he completed field training, Chief Wright joined the team on Evening Shift Patrol. The TV show COPS was all the rage at the time, and Pasadena PD was one of the stops throughout their travels. The city was comprised of four districts that were typically staffed by 2-3 officers, and proactive policing was going strong. There was a palpable sense of camaraderie among the officers on his shift, and friendships expanded beyond regular duty hours when they participated in group events and team sports.



After approximately three years on patrol, Chief Wright made the leap to a specialized division, putting his hat in the ring for a shot at working in the Juvenile Division. Suffice it to say, his view of the department and the important work that is done was vastly expanded when he finally got a look at the other half of the investigative process. With learned and practiced mentors, Chief Wright hit the ground running, becoming skilled in interview and interrogation. Not only did he take on an immense caseload with this position, he also stepped up to tackle extra assignments, like serving cold-case felony warrants, Sex Offender Registration investigation, working a stint in Family Violence, and becoming a licensed polygraph examiner. Again, Chief Wright was taken under the wing of a skilled mentor and was able to use this new expertise to enhance his interrogation techniques. Wanting to make the most of his assignment, Chief Wright also set out to improve the department's protocol for the Sex Offender Registry. This commitment led to a more comprehensive line of questioning, which in turn brought to light more confessions to offenses and discovery of previously unreported crimes. Chief Wright's years in investigations were among the most defining in his career, as they reinforced the notion of helping victims unable to help themselves. He emphasized his accomplishments were only possible because of the team of selfless individuals around him who were committed to the same goal.

CONTINUED...



After 12 years as a Detective, Chief Wright felt it was time to step into a formal leadership position. After his promotion, he returned to patrol in 2011 for a year and a half before being appointed as the Administrative Sergeant for a brief stint. Just two years and two months after his initial promotion, a Lieutenant position opened up, and Chief Wright took the opportunity to continue his climb through the ranks. Once a Lieutenant, it was back to Patrol, where he spent the next few years as the Night Shift Commander, and, once again, he experienced a whole new sense of comradery thanks to an exceptional team of sergeants, officers, and civilians. One of the biggest things he learned, while he held that position, is that the culture of a command is ultimately the responsibility of the commander. Likewise, it is infinitely important to determine what your values and beliefs are and establish your non-negotiables. It is these building blocks that allow you to lead with fairness and consistency. In time, Chief Wright took his growing leadership experience and joined the adventure and chaos that comes with the Narcotics Division. For a little over three years, he and a close team of dedicated professionals, who he calls a brother and sisterhood, worked day and night in the world of drug enforcement, and it remains some of the most meaningful years of his career.

Then, in January 2019, Chief Wright was appointed as Assistant Chief over Patrol, during which time he, along with a team of over fifty dedicated personnel, rebuilt the department's Field Training Program. This quickly became one of his favorite projects from throughout his career. Over the four and a half years that he held the position of Assistant Chief, he would eventually go on to head up Support, though he fondly refers to Patrol as the most impactful of the positions. As Assistant Chief, he was also grateful to have been a part of the evolution of the Police Service Officer (PSO) command. With leadership throughout the PSO Chain of Command over a period of several years, Chief Wright believes everyone working together "changed the arc of history" of that vital area of our Department.



One day, with the previous Chief's tenure coming to an end, he was given an opportunity by Mayor Jeff Wagner to step into the role of Interim Chief. After much prayer, thought, and the consultation of those closest to him, he accepted this new and final role in his career, a role that ultimately was made permanent. Chief Wright expressed appreciation for the prior administration and the baton he'd been handed. Not wanting to go into it without adequate preparation, he sat down and began to lay the groundwork that would ultimately become some of his biggest department-wide successes.

CONTINUED...

In his vision, he saw proactive policing on the rise and community engagement flourishing. Mental resilience (formerly known as "wellness"), which always held a place of importance for him professionally, birthed the RAMP (Resiliency and Mentorship) program. Programs like RAMP and PACE (Pasadena Accreditation & Community Empowerment Program) have defined his tenure as Chief, bringing an increased importance and support to mental health and work-life balance, alongside safety and security within our community. Broken Windows Theory has been a guiding practice that led to the expansion of divisions that work daily to both improve issues brought about by the homeless population and encourage apartment complexes to adopt security protocols within their developments. Under Chief Wright, our Department's collateral units have remained fully staffed and ever-expanding. We've also seen the addition of a fitness team, marksmanship team, and golf team. Traditions of cultivating friendships outside of everyday work duties, traditions which Chief Wright lived and experienced, were a renewed focus. With attention to such traditions and a focus on the future, Chief Wright saw the need to maintain staffing and interest in working, not just in law enforcement, but in Pasadena. With that in mind, we saw a huge push for recruiting, which has been met with abundant results.





Chief Wright knew, though, that none of these things would meet their true potential if our community wasn't aware and involved in everything we were doing. So, this led to the expansion and revamping of the Media Relations Division, who Chief Wright directly participates with to help see that his visions are purposefully and constructively shared with our community.

The last core piece, that it so important to document about the way Chief Wright has carried out all of the leadership positions he has held over the years, is his rich and sincere appreciation and acknowledgement of everyone else's hard work. From his first promotion, he learned how critical it is to celebrate the successes of those around him, and now, as Chief, he has set a precedent for vigorous recognition of his officers. Often times flooded with examples from throughout the department, Chief Wright dedicates a great deal of time to personally reaching out to officers, as well as making sure these letters are placed in their files and remembered for the duration of their careers. Chief Wright says the greatest gift has been seeing our folks' extraordinary commitment to keeping the community safe and how we're all interconnected in pursuing that same goal.

It is not easy to condense a long and prolific career into just a few short pages, but if you had to sum it all up in the end, under Chief Wright, it was the hard work of the men and women at all levels that created positive momentum. That dedication to something greater than themselves garnered strong and continuous support from our Mayor and Council, and in turn, that work perpetually pushed us forward.

CURRENT COMMAND STAFF



Chief,
Jerry Wright



Assistant Chief,
Thomas Warnke
Operations Bureau



Assistant Chief,
John Dombrowa
Support Bureau



Lt. M. Jackson
Day Shift Patrol



Lt. V. Gonzalez
Evening Shift Patrol



Lt. R. Granados
Night Shift Patrol



Lt. J. Ridings
Special Operations & Community Response



Lt. M. Welch
Support

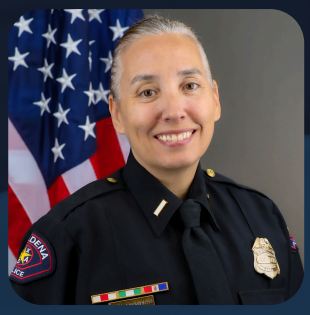


Lt. J. McGill
Special Investigations



Lt. R. Sorrell
Criminal Investigations

Lt. J. Holt
Proactive Investigations



Lt. K. Bowman
Personnel & Training



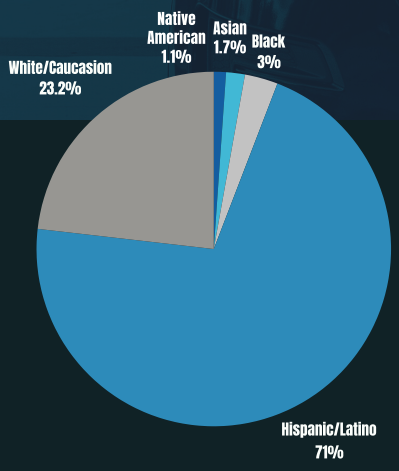
Lt. C. Murray
Services

ABOUT US

Our City

Pasadena is the second largest city in Harris County, with 146,716 residents who call it home. See some of our city's figures below.

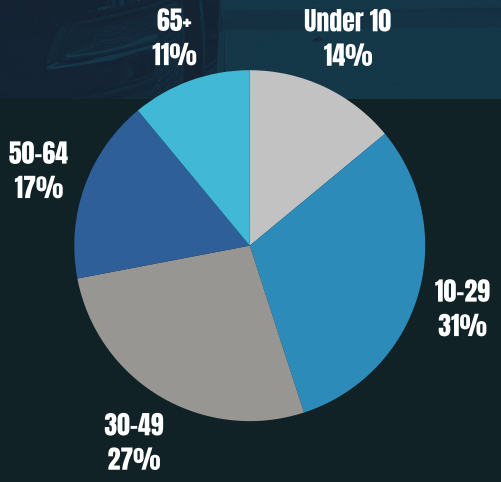
BY RACE / ETHNICITY



BY SEX



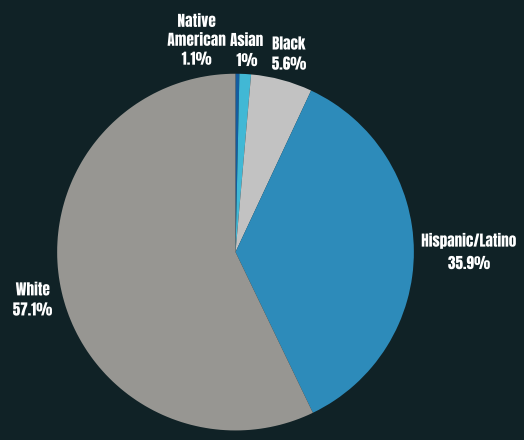
BY AGE



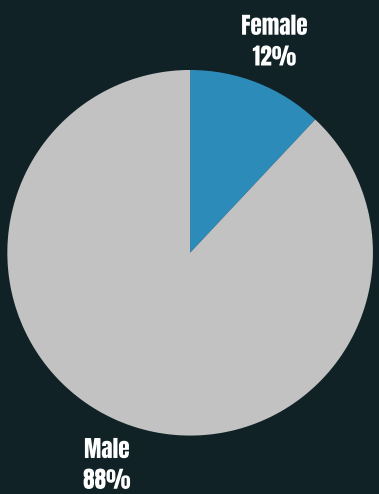
Our Officers

Pasadena PD has been around since 1937, both passing on tradition and innovating policing methods. In addition to our 81 full-time civilian staff, PPD employs 288 sworn officers. See some our officer statistics below.

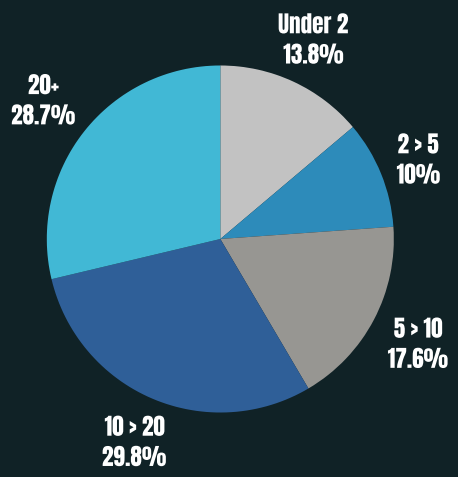
BY RACE / ETHNICITY



BY SEX



BY YEARS OF SERVICE



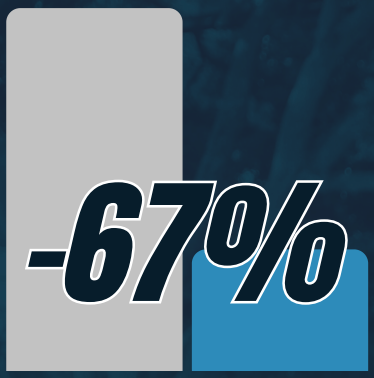
PASADENA POLICE DEPARTMENT

ORGANIZATIONAL STRUCTURE

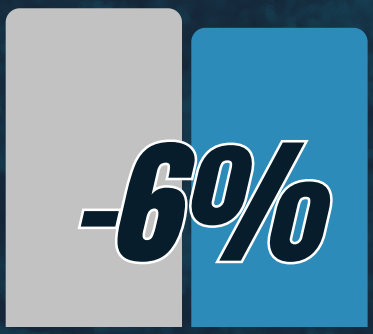



Chief of Police
Regional Intel. Center
Support Assistant Chief
Public Integrity
Internal Affairs
Fire Marshal
Special Investigations Command
Juvenile Crimes
Children's Assessment Center
Financial Crimes
Gulf Coast Violent Offenders
Auto Crimes
Criminal Investigations Command
Violent Crimes
ATF Task Force & Crime Stoppers
Burglary & Theft
Family Violence
Crime Victim Assistance Program
Crime Scene Investigations
Proactive Investigations Command
Narcotics Investigations
Proactive Policing
Gang Intelligence
Personnel & Training Command
Police Academy
Range
Resiliency & Mentoring
Peer Support
Chaplain Corps
FTO
Services Command
Data Services
Community Services
Property Room

CITYWIDE CRIME STATISTICS



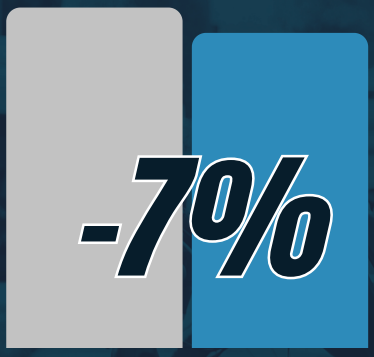
HOMICIDE



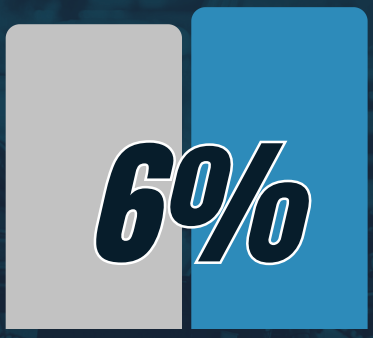
ASSAULT



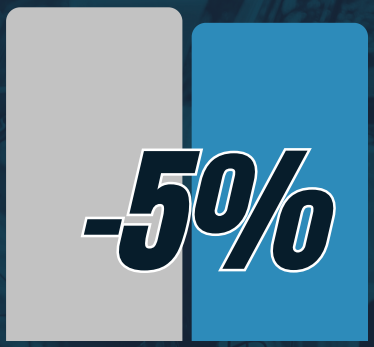
ROBBERY



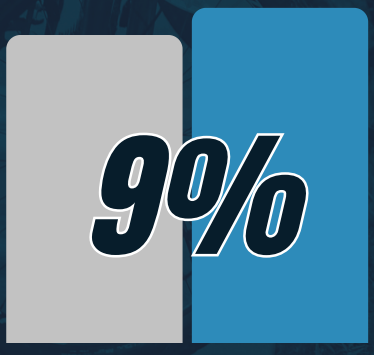
BURGLARY



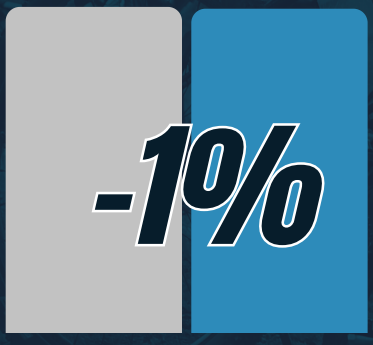
FAMILY VIOLENCE



MOTOR VEHICLE THEFT



SEXUAL ASSAULT



THEFTS



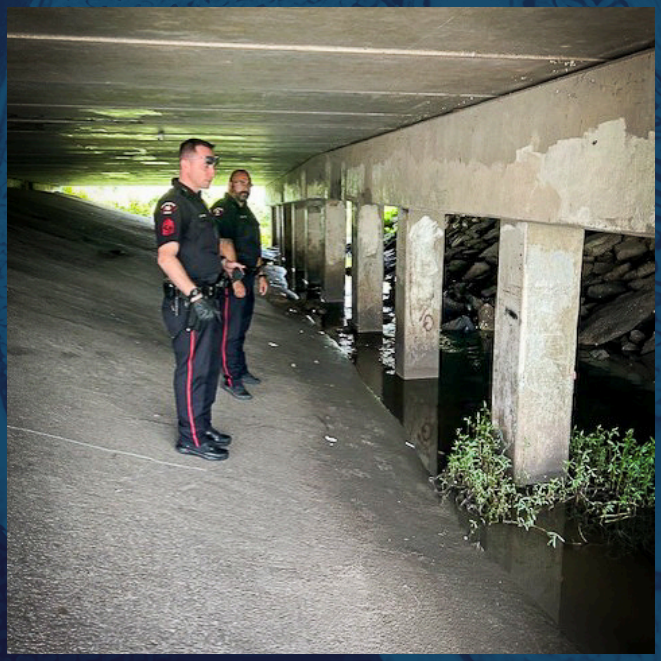
FRAUD

Stats are shown in percent change from the last 6 month period to this 6 month period.

OPERATIONS COMMAND









Lt. M.P. Jackson / Lt. V. Gonzalez / Lt. R. Granados/ Lt. J. Ridings

OUR DEPARTMENT THROUGH THE DECADES



When our previous police station was built in the early 1970s, it was the first and only subterranean, electronically operated, maximum-security municipal jail in the United States. Originally constructed as a Civil Defense structure, the building was leased to the police department for 20 years before ownership was released to the department in its entirety.

Sgt. James Anderson started with the Pasadena Police Department in 1974 as a civilian dispatcher. At the time, the front desk and dispatch were housed together at the station. Night shift was typically staffed by two people; one who worked the radio and one who answered the phone and spoke with people that came in to the front desk. During a time that predated most divisions having computers, Records assisted with looking up vehicle registrations, and if they couldn't find the information in their digital database, a microfilm file was the go-to for information.

In 1975, Sgt. Anderson went through the police academy, during which cadets wore khaki uniforms. Their typical PT was running, push-ups, jumping jacks, and sit-ups, and if it rained, they went into the weight room and boxed.

Once he broke out on Patrol, shifts averaged 5-6 officers, who covered the four districts that made up the city. Position assignments were considered closely guarded information, and there was no such thing as bidding for a district. Officers were not supplied their own handheld radios and instead shared 7-8 amongst all three patrol shifts. And, regardless of having a radio, they didn't always work down South, so that officer was required to use a payphone to call and check in with dispatch.

Early in his career, there were no take-home vehicles. Pasadena's take-home fleet was adopted in the mid-80s, modeled after Lubbock PD, which was one of the only departments in the state to offer take-home units. Even once they were available, they were only offered to officers who lived within the city limits and had at least five years with the city.

There was no SWAT or CNT; instead, there was a TAC squad that was a full-time assignment, as opposed to the current collateral assignments for those specialized teams. Crime Scene was known as ID and offered 24-hour coverage instead of the currently utilized callout schedule.

Officers were required to wear their cover, no matter the scenario when they got out of their vehicles, though the union eventually helped to get rid of that policy and hats became optional. Sgt. Anderson described this feat as a huge morale booster for the department.

CONTINUED....

From approximately 1974 to 1979, Pasadena was home to its own auxiliary Harris County District Attorney's office, which had a DA and secretary on duty 24-hrs a day. The most significant difference he noted was the ability to work a DWI in about 15 minutes. The paperwork was one page, front and back, all fill in the blank, that was faxed to the DA's office. Filing warrants was also an easier task, that did not require a trip to the DA's office. A defendant descriptor sheet could be faxed in and the entirety of the warrant could be completed from the station.

The police department was also in charge of ambulance services. If someone called in and needed an ambulance, two officers responded to the station to pick up the ambulance and go to the call. Eventually, a new squad was created that was staffed by officers who were EMTs who worked the jail while they waited for Ambulance calls.

Sgt. Anderson reminisced about a time when officers were having so much fun that no one was taking any time off of work. One of his former Chiefs even commented that most Patrol officers would probably do their jobs for free.

There was no color photography available when Sgt. Anderson started on Patrol. In 1974 and 1975, there was a large, black-and-white box camera that one person checked out at the start of every shift. After that, the department transitioned to disposable cameras before eventually using Polaroids. Even then, not every detective had their own camera, so the only person who took it home was whoever was assigned to be on-call for the night. Detectives also had a mobile phone that was picked up from the station whenever they had a call out, though the device came with a steep fee if its services were utilized.

When Sgt. Anderson first promoted, it was standard practice that all new supervisors spent their first year in Detectives, before being evaluated and possibly reassigned to Patrol. Detectives also worked either Day Shift (8a-4p) or Evening Shift (2p-10p), which limited the need for callouts.

In 1994, units were outfitted with their first computers, called Mobile Display Terminals, which had a black screen and peach-colored letters. Dash cameras were not installed in units until approximately 2005, and the first ones were recorded on VHS tapes. This eventually transitioned to DVDs and then to the digital storage system we use now.

The evolution of our department is kept alive by officers like Sgt. Anderson, who graciously take the time to share these memories with those who did not get to live this history. The list of changes and technological advancements could go on forever, but the biggest takeaway is that our department has always sought out innovation and improvement for the betterment of sworn and civilian members alike.

PATROL

11,980
OFFENSE REPORTS

58,555
CALLS FOR SERVICE

23,833
DISPATCHED

34,722
SELF INITIATED CFS

930
PROACTIVE PATROL HOURS

3:47 MIN.
AVG PRIORITY 1 RESPONSE TIME

7
TOTAL DISTRICTS

111
TOTAL OFFICERS ASSIGNED

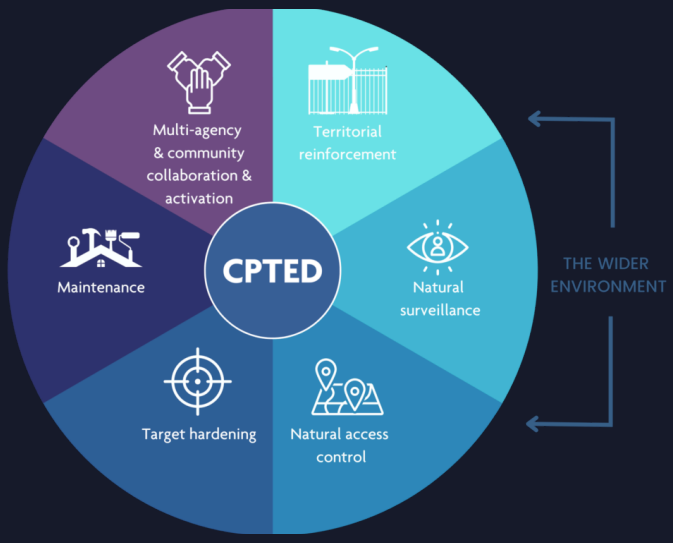
The Patrol Operations Division provides round-the-clock emergency and non-emergency response services throughout the year. Their daily activities encompass law enforcement, proactive patrols, citizen assistance, vehicle collision investigations, and apprehending fugitives with active warrants. The division is structured into three uniformed patrol shifts, each commanded by a lieutenant supported by several sergeants and numerous police officers. This organization ensures continuous coverage and efficient day-to-day operations, forming the backbone of the department's public safety and law enforcement efforts.

PASADENA ACCREDITATION & COMMUNITY EMPOWERMENT





The Community Improvement Unit is dedicated to enhancing public safety in apartment complexes with the Pasadena Accreditation and Community Empowerment Program (PACE). PACE empowers participating partners with training on crime prevention strategies focusing on Crime Prevention Through Environmental Designs (CPTED). The Community Improvement Unit is focused on empowering and collaborating with management and residents by using data driven strategies to reduce crime and create a thriving environment.





CPTED utilizes proven practices to emphasize site curation, maintenance, and thoughtful planning resulting in an environment that naturally discourages criminal activity. Our specially trained officers work closely with complex management conducting comprehensive property assessments and creating custom plans to enhance the security and well being of residents. The success of PACE can boost property values, lower maintenance costs and increase tenant satisfaction by fostering a safer, more stable community.

QUALITY OF LIFE & COMMUNITY IMPROVEMENT UNITS



J. Hibbs
Sergeant



W. Jones
Officer



R. Childers
Officer



C. Cook
Officer

The Quality of Life Unit is dedicated to enhancing community well-being through proactive engagement and compassionate enforcement of laws and ordinances. This year, the division aimed to expand its impact by building strong relationships with other city departments, including Code Enforcement, Parks, Health, and City Marshals. Collaborative efforts have enabled the division to address various community concerns effectively. Additionally, partnerships with the Harris County Diversion Center and charity organizations, like Families to Freedom, have facilitated the relocation of homeless individuals in need of assistance.

739 PRIMARY CALLS

157 ARRESTS

629
BACK UP

50+
PROPERTIES ASSESSED

3
OFFICERS

88
FIELD CONTACTS





FIELD TRAINING PROGRAM

SAN JOSE MODEL STRUCTURE

The Pasadena Police Department's Field Training Program follows the modified San Jose Model, featuring three training phases and a two-week evaluation phase (Phase Four). Probationary Police Officers (PPO) who don't pass Phase Four may enter a fifth phase for further training. The program aims to develop PPOs into independent patrol officers, using real-time calls and scenarios to build confidence, judgment, and decision-making skills.

EVALUATION GUIDELINES & RATING SYSTEM

Evaluations follow Standardized Evaluation Guidelines (SEGs) that define performance in behavioral terms, promoting consistent assessments across all Field Training Officers (FTOs). PPOs are rated daily on their ability to function independently, with observations recorded in Daily Observation Reports (DORs).

Ratings use a 5-point scale: • 1-2: Unacceptable • 3-4: Acceptable • 5: Exceptional (Solo Officer Standard)

All numerical ratings must reflect observed behavior and are intended to measure readiness for solo patrol. **Observations must be thoroughly documented and tied directly to performance in the field.**

REMEDIAL TRAINING AVAILABILITY

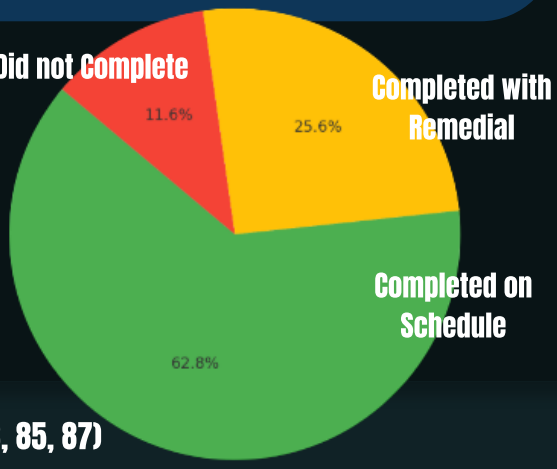
If needed, PPOs may receive up to four remedial training weeks following Phase Three. Should they not pass Phase Four, they are eligible for two additional weeks of training and a final evaluation period.

FTO & FTS STAFFING

There are currently 27 active FTOs department-wide, with nine assigned per shift. Alternates are available depending on staffing needs, promotions, and unit transfers. Oversight is provided by designated Field Training Supervisors (FTSs), who review documentation, support FTOs, and monitor each PPO's progress through the program.

RECENT PROGRAM OUTCOMES

The Field Training Program has produced consistent success across recent classes.
In total, 38 of 43 PPOs (nearly 90%) successfully completed training, with 27 doing so on schedule–highlighting the strength of the program and the steady support provided by both our FTOs and Field Training Supervisors.



Field Training Program Outcomes (Classes 83, 85, 87)

INVESTIGATIONS COMMAND



Lt. J. McGill / Lt. R. Sorrell / Lt. J. Holt

PROACTIVE POLICING UNIT (PPU)

The Proactive Policing Unit is tasked with combating gangs and gun violence, as well as narcotic trafficking, illegal human smuggling, financial crimes and any other crime that gangs may be involved with.

The simplest way to describe the PPU is a "support unit" that assists any division that needs help in regard to intelligence for an investigation. The PPU can help track down leads for detectives, serve warrants for our agency in and outside of the city, and act as a uniformed presence for officers not in uniform.

The PPU also hits hotspots in the city, and targets areas with heightened criminal activity, which alleviates some of the workload from Patrol.

They not only work with our agency divisions, but also with federal agencies and other cities and states that may have connections or leads in our city.

NARCOTICS / CONTRABAND SEIZURES

123
MISDEMEANOR ARRESTS

121
ILLEGAL GUNS CONFISCATED

117
WARRANTS SERVED

147
FELONY ARRESTS

37
RECOVERED STOLEN ITEMS

MAJOR STATS

- Crime reduction through visible patrols - Shaver Corridor.
- Continued to focus on violent crimes, including robberies and persons crimes.
- Located and arrested 2 suspects for aggravated robbery.
- Helped Identify 17 suspects for Investigations, 3 of whom were wanted for homicide.

GUN CRIME TASK FORCE



The Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF) Task Force is a specialized, multi-agency team focused on addressing gun crime within the Greater Houston area. The Pasadena Police Department has a Detective and a Crime Intelligence Analyst assigned to the Task Force, where they collaborate closely with federal and local law enforcement partners. Their combined efforts strengthen criminal investigations involving firearms, ultimately supporting public safety and law enforcement operations.

The ATF Task Force was linked to the following cases from July to December–not through direct investigation, but through their role in processing firearm evidence and contributing to the investigative process behind the scenes.

- **39** DISCHARGE OF FIREARMS
- **171** NIBIN ENTRIES/LEADS
- **66** STOLEN FIREARMS
- **207** RECOVERED FIREARMS
- **25** AGGRAVATED ASSAULTS
- **46** UNLAWFUL CARRY OF A WEAPON
- **32** DRUG RELATED OFFENSES
- **39** SUICIDE ATTEMPTS

NARCOTICS DIVISION

OVERALL UNIT MISSION

To DISRUPT and DISMANTLE the local drug trade through consistent and aggressive investigative strategies.

NARCOTICS / CONTRABAND SEIZURES

170.7 KILOS
METHAMPHETAMINE

23.6 KILOS
COCAINE

1.07 KILOS
FENTANYL

128.7 GRAMS
HEROIN

$737,085
CURRENCY

18
GUNS



OTHER STATISTICS

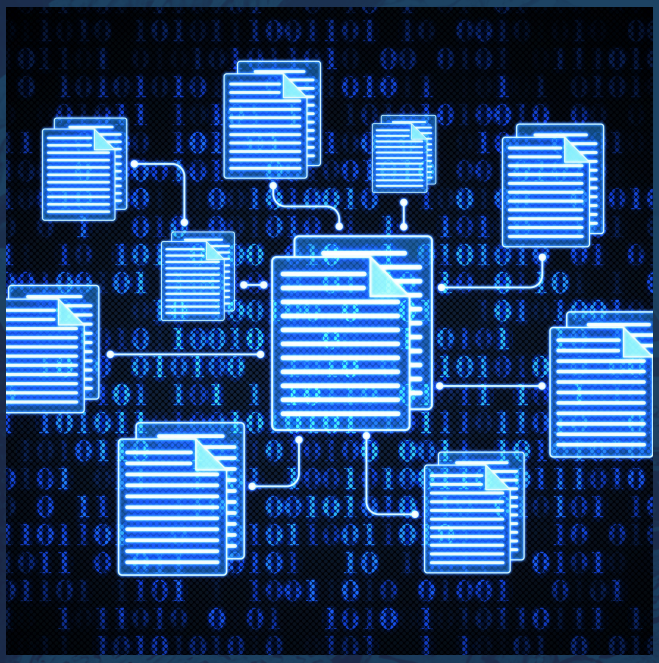
119
COVERT OPERATIONS

131
TECH INSTALLS

49
ARRESTS

330
DRONE DEPLOYMENTS

COLLATERAL SUPPORT









Lt. M. Welch/ Lt. J. Ridings/ Lt. C. Murray

ADMINISTRATIVE PERSONNEL

Administrative personnel play a crucial role in the efficiency and effectiveness of the Pasadena Police Department. They are responsible for essential tasks such as budgeting, payroll, data entry, and maintaining compliance with regulations to support the overall functionality of the department. Their work helps improve response times, resource allocation, and community relations, making them vital to public safety operations.



Kelli Osborne
Office of the Chief of Police - Police Administrator II

Cindy Handorf
Criminal Investigations Division - Secretary

Gloria Rodriguez
Special Investigations Division - Secretary

Cindy Webster
Crime Scene Unit - Administrative Assistant

Thea Berg
Patrol Division - Administrative Assistant

Susan Peña
Personnel and Training / Police Academy - Police Coordinator

DATA SERVICES

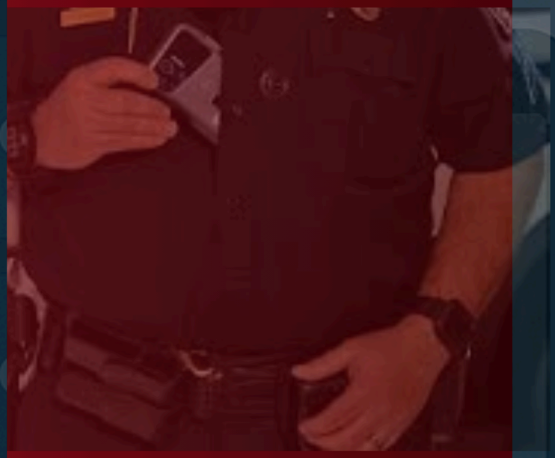


MOTOROLA ROLLOUT
SUMMER 2025

5
CIVILIAN STAFF

2
SWORN OFFICERS





Data Services serves as the information technology provider for all police employees, and maintains and monitors all connected systems like mobile computer systems, in-car video systems, and body-worn cameras. The Unit operates under the leadership of Lt. C. Murray and is comprised of sworn and civilian staff. The Unit has been heavily focused on the department's migration project to the Motorola Solutions Premier One system. This project will not only update Police systems but also increase collaboration between the community and law enforcement.

RECORDS DIVISION

One of our agency's most integral support divisions is the Records Division. In compliance with state statutes, the Records Division provides essential police-related information to officers, the public, and other governmental agencies. Its primary mission is to receive, integrate, compile, maintain, disseminate, and securely file all departmental reports and records.

Managing an extensive volume of documents and data critical to public safety, the Records Division operates 24/7 with a dedicated team of 18 staff members, working across three shifts to provide continuous service. As the city grows and the demand for records increases, this team remains focused on maintaining efficiency, accuracy, and accessibility.

Month	Offense Rpt	Arr. Rpt	Public Copy	Accident	Misc. Att	Event Rpt	Legal RVW	AG	Cert Letter	Full Release
Jul	181	17	71	80	1	35	175	50	16	377
Aug	320	27	166	102	9	43	257	25	15	374
Sept	211	33	42	113	8	68	175	20	15	463
Oct	232	21	58	93	16	66	167	23	8	482
Nov	172	22	85	105	26	57	72	28	13	860
Dec	191	27	91	130	18	56	69	40	6	684
YTD	1307	147	513	623	78	325	915	186	73	3240

Key Responsibilities

- Responding to public, law enforcement, and agency inquiries regarding records.
- Processing and fulfilling requests for reports and other official documents.
- Sending and receiving messages through the Texas and National Law Enforcement Telecommunications Systems (TLETS/NLETS).
- Reviewing, maintaining, and correcting police reports.
- Managing impounded vehicle records, including input and release.
- Conducting secondary reviews of all police reports for accuracy.
- Keeping up with required licenses, certifications, and job-specific mandates.
- Processing video requests for municipal courts.

Essential Systems Used

To provide accurate and efficient service, Records Division personnel are proficient in multiple specialized systems, including:

- TLETS - Law Enforcement Telecommunication System
- TVRMS - Impound Vehicle Management and Auction Tracking
- Govqa - Open Records Requests and Internal Agency Communications
- JWEB (Harris County Portal) - Judicial Records and Case Management
- BRAZOS - Crash Report Processing
- RMS, JMS, CMS - Records, Jail, And Court Management Systems

The Records Division plays a key role in maintaining the integrity and accessibility of law enforcement data. Their dedication and expertise helps the department run smoothly and maintain transparency in all operations.

POLICE DISPATCH CENTER

45
TOTAL POLICE SERVICE OFFICERS

Staffing & Structure:
The PSO (Police Service Officer) Command, led by Lieutenant Welch, comprised of 45 personnel: 1 PSO Manager, 6 Supervisors, and 38 front-line PSOs. The team is fully staffed, including 12 PSO-IIIs, 18 PSO-IIs, and 8 PSO-Is.

Call Statistics:

- 95,000 911 (emergency) calls annually
- 120,548 (non-emergency) calls for service in 2024

Average Response Times:

- Highest-priority calls are labeled P-Calls (e.g., shooting, robbery) and have an average response time of 2 minutes, 28 seconds.
- Second-highest priority calls are labeled P-1 Calls (e.g., major accident, ambulance call, disturbance involving a weapon) with an average response time of 2 minutes, 46 seconds.

48,721
911 CALLS

57,855
CALLS FOR SERVICE

2:28
AVG PRIORITY P-CALLS RESPONSE TIME

2:46
AVG PRIORITY-1 CALLS RESPONSE TIME

Response time in reference to when a call is answered to the time it is dispatched to patrol

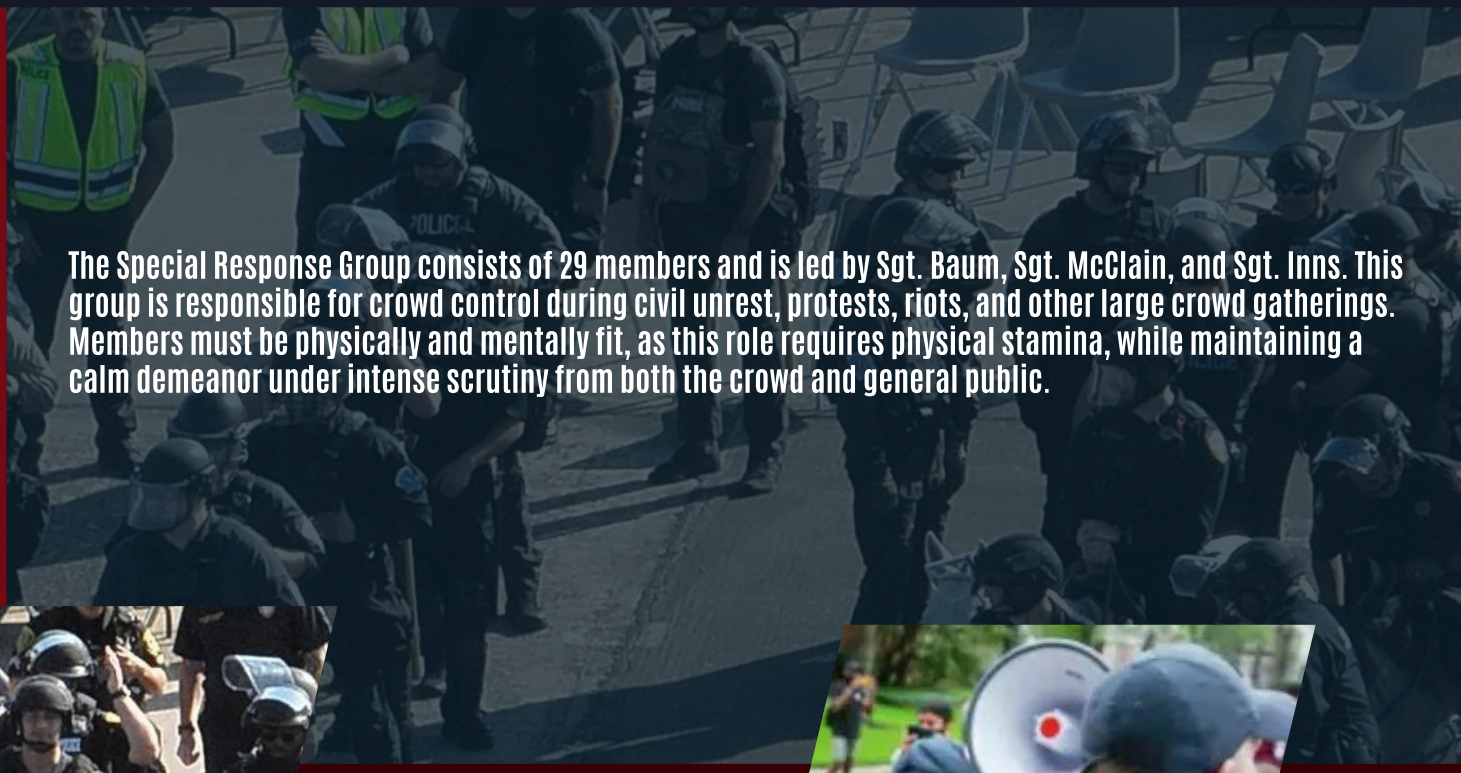
Dispatch Roles:

5
WORK STATIONS

- **Channel 1**-This role is responsible for officer safety by tracking locations, dispatching calls, responding to emergencies, and making necessary command decisions. It requires vigilance, familiarity with the city's geography, and accurate crime and report tracking documentation.
- **Channel 2**- supports Channel 1 by managing non-essential traffic, running checks, verifying warrants, and coordinating resources. It also handles CPS referrals, wreckers, and specialized call-outs and monitors police radio back channels.
- **(2) Call Takers**- Call takers handle emergency and administrative calls, connect the public with the police department, and route inquiries appropriately. They assist citizens, process CPS referrals, provide case numbers, and support department personnel. Additionally, they monitor security cameras and control facility access for authorized individuals.
- **City/Fire Dispatcher**- Fire dispatchers handle emergency and administrative calls, enter city service requests, and dispatch fire and city units as needed. They monitor CIMA, fire, and city radio channels, track severe weather, manage alerts, and maintain street closures and burn permits. Additionally, they oversee the city-wide siren system and serve as backup police call-takers when available.
- **PSO Training and Wellness Initiatives**- The department has implemented a new training format for PSOs that combines classroom instruction with hands-on floor training, reducing the time to full certification from two years to 10-12 months for the 2024 hires. This improvement has helped reduce overtime and staffing shortages while enhancing service quality. Additionally, a PSO Wellness Room is being created to promote mental health by providing a quiet space for staff to alleviate stress and support overall well-being.

10-12 MONTHS
TRAINING

SPECIAL RESPONSE GROUP (SRG)



The Special Response Group consists of 29 members and is led by Sgt. Baum, Sgt. McClain, and Sgt. Inns. This group is responsible for crowd control during civil unrest, protests, riots, and other large crowd gatherings. Members must be physically and mentally fit, as this role requires physical stamina, while maintaining a calm demeanor under intense scrutiny from both the crowd and general public.







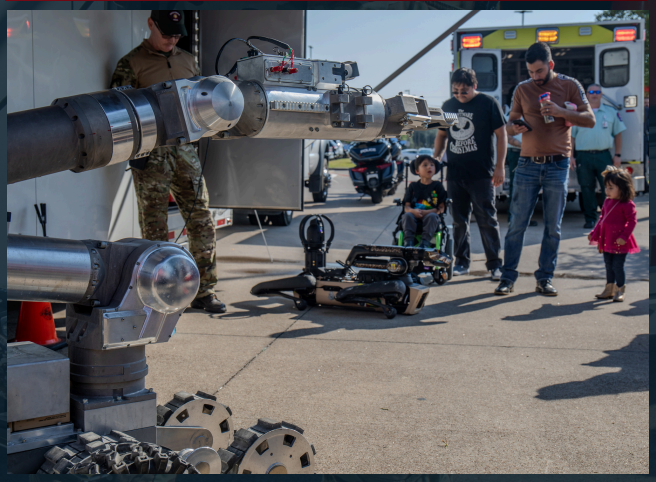
EXPLOSIVE ORDINANCE DISPOSAL (EOD)

Our Explosive Ordnance Disposal (EOD) division is comprised of three officers and their supervisor. Pasadena, Baytown and League City make up a regional EOD team, that is subject to callouts for all agencies in our area. For example, Port of Galveston PD may contact the team if their canines hit on cargo coming or going from the port.

EOD works alongside our SWAT and CNT (Crisis Negotiation) divisions, typically accompanying them on callouts. The larger Spartan robot can assist with breaching, extraction, communication and negotiation. Spot, the department's robot "dog", is best utilized for its speed, small stature and agility, as well as its high-quality camera. Spot also has the capability to have other attachments added, if the need arises in the future.

Described as their most frequent category of call, Sgt. White and Ofc. Gasset recalled several incidents where the unit has been deployed to recover, possibly, live ordnances from residences and stores that receive donations, such a Good Will. Utilizing an ~85lb bomb suit and x-ray equipment, the team is able to assess the threat level of various suspicious devices.





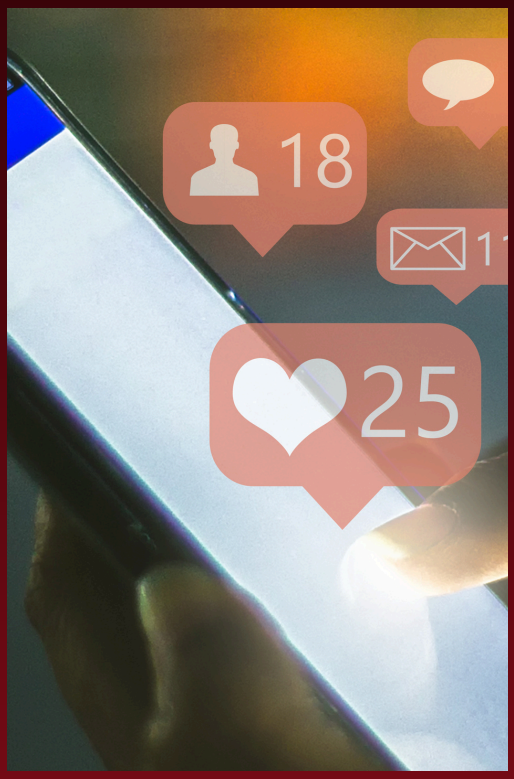
If an ordnance cannot safely be detonated where it is found, extraction vessels, like the TCV (total containment vessel), assist with removing suspected biological hazards and explosive devices. When aeration is not a concern, a tool called the single vent can be used to move an explosive through a populated area, to mitigate the horizontal dissipation of the blast, instead directing the explosion upwards, in the event of a premature discharge.

AVERAGES ~20 CALLOUTS PER YEAR, AS WELL AS BEING UTILIZED FOR PARADES, FESTIVALS AND OTHER MAJOR CITY/REGIONAL EVENTS.

TRAINING ONCE A MONTH FOR THREE DAYS, WHICH INCLUDES TEAM EXERCISES WITHIN OUR AGENCY AND GROUP TRAINING WITH THE REGIONAL TEAM.

ADMINISTRATIVE COMMAND







PASADENA POLICE DEPARTMENT PRESENTS

CADET WATCH

Sgt. A. Ontiveros

EPISODE 01

MEDIA RELATIONS



Media Relations is instrumental in promoting transparency and accountability. The division continuously disseminates information and updates on events, perils, or any relevant news about the city.

As part of its core values, the media division's work in this area is a key factor in building the public's trust in the Pasadena Police Department.

59K
ENGLISH FACEBOOK FOLLOWERS

6,618
ENGLISH INSTAGRAM FOLLOWERS

740
YOUTUBE FOLLOWERS

1.2K
SPANISH FACEBOOK FOLLOWERS

277
SPANISH INSTAGRAM FOLLOWERS

40K
NEXTDOOR MEMBERS

PASADENA POLICE ACADEMY



Lt. K. Bowman

POLICE ACADEMY EXPANSION

In order to push training further than only focusing on firearms, the Pasadena Police Department invested in an on-site tactical training facility at The Pasadena Police Department. It is a two-story, simunition building equipped with air conditioning, moveable walls, and the ability to train in low-light scenarios. This building allows the instructors to train for building search and ALERRT, regardless of the weather conditions or scenario they need to re-enact. The moveable walls allow instructors to create nearly any sort of mock building - whether it be a classroom, apartment, or restaurant; the opportunities are endless!

This expansion is not only a physical one, with two levels and five times more square footage than the former training house; it has also expanded the ability to train and prepare for any scenario one might encounter as a police officer in Pasadena.



APPROX. **10,000** SQ. FT.

MOVABLE WALLS

CLIMATE CONTROLLED

2 LEVELS

ADJUSTABLE LIGHTING

	2024
CIVIL SERVICE SIGN UPS	814
CIVIL SERVICE SHOW UPS	242
PASSED CIVIL SERVICE	192
PASSED PHY. AGILITY	135

87TH ACADEMY GRADUATION
JULY 17, 2025

89TH/90TH ACADEMY START DATE
AUGUST 18, 2025

RESILIENCY AND MENTORSHIP PROGRAM (R.A.M.P.)

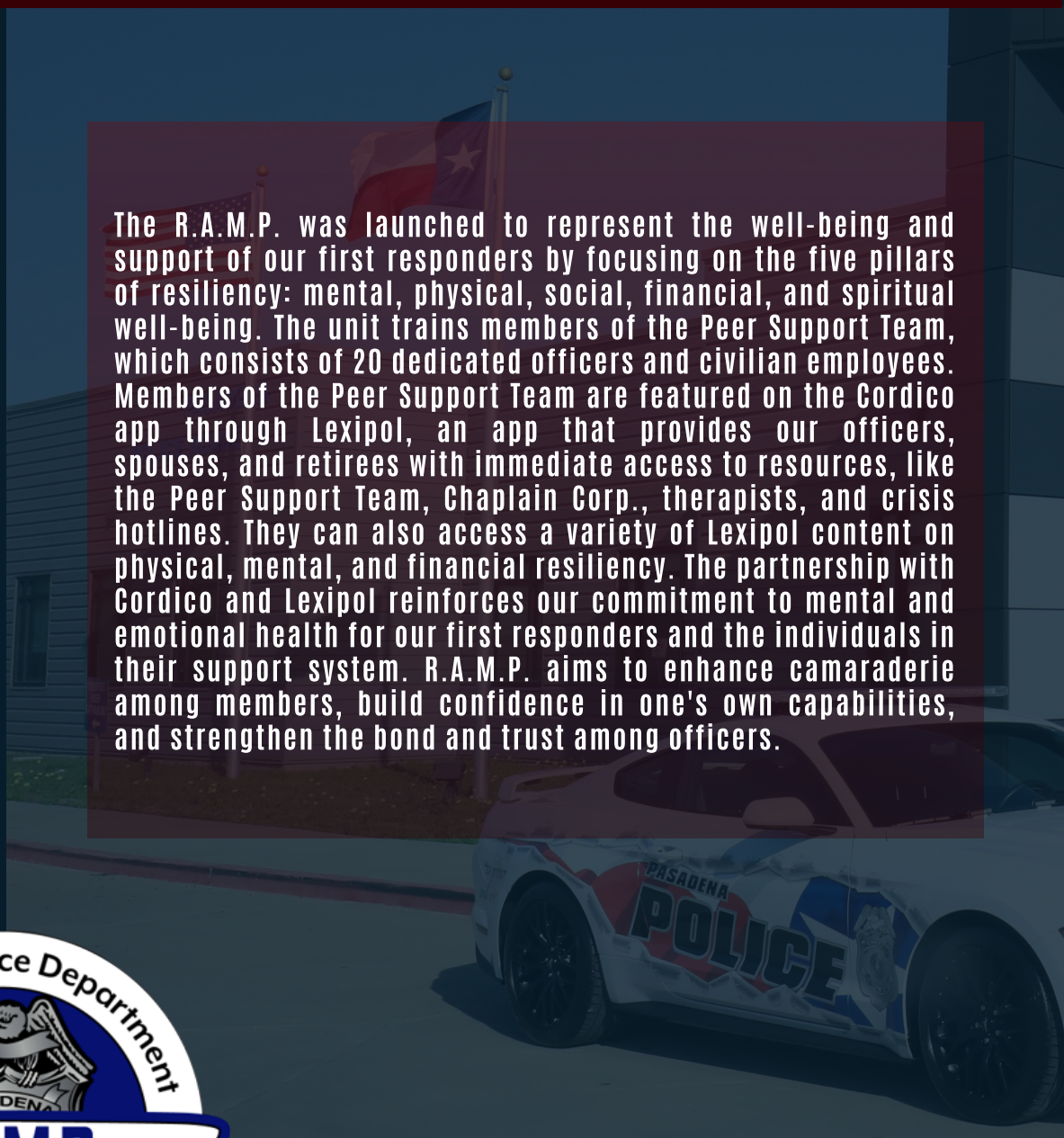
5
PILLARS

45
MENTORS

20
PEER SUPPORTERS

24/7
SUPPORT

The R.A.M.P. was launched to represent the well-being and support of our first responders by focusing on the five pillars of resiliency: mental, physical, social, financial, and spiritual well-being. The unit trains members of the Peer Support Team, which consists of 20 dedicated officers and civilian employees. Members of the Peer Support Team are featured on the Cordico app through Lexipol, an app that provides our officers, spouses, and retirees with immediate access to resources, like the Peer Support Team, Chaplain Corp., therapists, and crisis hotlines. They can also access a variety of Lexipol content on physical, mental, and financial resiliency. The partnership with Cordico and Lexipol reinforces our commitment to mental and emotional health for our first responders and the individuals in their support system. R.A.M.P. aims to enhance camaraderie among members, build confidence in one's own capabilities, and strengthen the bond and trust among officers.



Pasadena Police Department
RAMP
PEER SUPPORT

SPECIAL FEATURES











AWARDS AND PROMOTIONS

AWARDS

Service Recognition

- *Sgt. J. Anderson*
- *Lt. M.P. Jackson*
- *Sgt. R. Jordan*

Chief's Citations

Day Shift Warrant Squad:

- *Ofc. S. Fowler*
- *Ofc. J. Carter*
- *Ofc. R. Perez*
- *Ofc. D. Slack*
- *Ofc. J. Lockmondy*
- *Ofc. J. Lisano*
- *Ofc. D. Garza*
- *Det. Y. Mac*
- *Sgt. S. Wilson*
- *Sgt. J. Anderson*

Outstanding Performance

- *Det. C. Macgregor*
- *Det. M. Cooper*
- *Det. S. Mata*
- *Det. M. Quintanilla*
- *Det. I. Mascorro*
- *Ofc. K. Smith*
- *Ofc. L. Howard*
- *Ofc. Kyle Smith*
- *Ofc. S. Schreurs*

Auto Crimes Unit:

- *Det. C. Sanders*
- *Det. N. Colunga*
- *Det. B. Werner*
- *Ofc. R. Anderson*
- *Ofc. A. Sanchez*
- *Ofc. D. Kalantar*
- *Ofc. A. Castillo*
- *Sgt. Buckert*

Meritorious Service

- *Ofc. H. Trujillo*

Leadership

- *Lt. J. McGill*

Unit Citation

Financial Crimes Unit:

- *Det. D. Wright*
- *Det. J. Gregory*
- *Det. J. Jernigan*
- *Det. Y. Mac*
- *Sgt. M. Scott*

PROMOTIONS

Alexander Dixon
Promoted to Sergeant
August 1, 2024

END OF WATCH



Pedro Mejia Jr.
EOW: February 6th, 2021



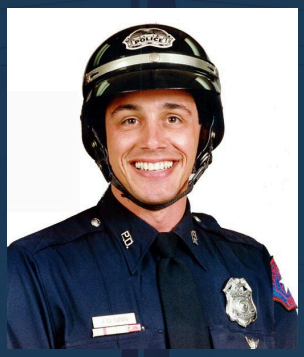
Larry Dale Candelari
EOW: April 26th, 2013



Jesse Thomas Hamilton
EOW: August 21, 2009



Leslie Ian Early
EOW: November 5th, 1993



Jeffery Dean Ginn
EOW: July 10th, 1991



Arthur Claude Dowdy
EOW: December 24th, 1944

IN MEMORIAM



Kerry Heiserman
EOW:January 8, 2024

Gone, but never forgotten.

SEMI-ANNUAL REPORT TEAM



Crime Analyst C. Ruff, Officer S. Elliott, Officer D. Slack, Crime Analyst P. Rocha, Officer S. Alvarez, Lt. V. Gonzalez, Sgt. S. Coulter


PASADENA POLICE DEP
POLICE
POLICE
POLICE